

**MINUTES OF THE
WV CONSOLIDATED PUBLIC RETIREMENT BOARD
DISABILITY REVIEW COMMITTEE
MEETING OF APRIL 4, 2024**

A meeting of the West Virginia Consolidated Public Retirement Board (CPRB) Disability Review Committee was held on Thursday, April 4, 2024, in the office of the West Virginia Consolidated Public Retirement Board located at 601 57th Street, SE, Charleston, WV 25304. Due notice had been published.

Call to Order

The meeting was called to order at 2:01 p.m. by D. Todd Murray, Chair.

Roll call

Members present:

D. Todd Murray, Chair *(Google meet)*

Jeff Waybright, *representing Auditor John B. McCuskey (Google meet)*

Bill Barker, *(Google meet)*

Larry Cole, *(Google meet)*

Michael Corsaro *(Google meet)*

Members absent:

None.

A quorum was present.

Also present:

Jeff Fleck, CPRB Executive Director

Terasa Miller, CPRB Deputy Director

Kim Pauley, CPRB Executive Assistant

Alysia Miller, CPRB Paralegal

Lisa Trump, CPRB Retirement/Payroll Manager

Robbie Sheff, CPRB TDC Retirement Advisor

Brittney James, CPRB PERS Disability Advisor

Missy Williams, CPRB TRS Retirement Advisor

Erich Kelly, Vice President, MMRO Organization, Inc. *(Google meet)*

Doug Minke, General Counsel, MMRO *(Google meet)*

Jennifer Mongeau MMRO *(Google meet)*

Item 1: Approval of the March 12, 2024 Meeting Minutes

Chairman Todd Murray stated that he would entertain a motion to approve the Disability Review Committee meeting minutes of March 12, 2024.

Mr. Waybright made a motion to approve the March 12, 2024, meeting minutes. The motion was seconded by Mr. Barker. The motion was adopted.

Item 2: Presentation by Erich Kelly, Vice President-MMRO

Chairman Murray recognized Erich Kelly, Vice President, Managed Medical Review Organization (MMRO), Inc. Deputy Director Miller gave a brief summary to the Committee describing the critical need of this presentation and looking for some new options on how to handle the disability claims in a more efficient way with a quicker turn around.

Ms. Miller began by saying that the Division of Purchasing issued a Request for Information (RFI) on behalf of the CPRB to see what companies would be interested in assisting with the handling of the ten plans that CPRB administers. Ms. Miller informed the committee that a response was received only from MMRO, and that they are interested in working with CPRB. This presentation will show the Committee what their company has to offer and if they can meet the needs of CPRB. Ms. Miller mentioned that the statutes have been modified to help with finding physicians to evaluate our disability claims. Ms. Miller welcomed Mr. Kelly, Mr. Minke, and Ms. Mongeau.

Mr. Kelly began by thanking CPRB for allowing MMRO to share this presentation regarding their medical record review services. He gave a brief overview of what MMRO does for a disability medical record review. He mentioned that MMRO is the national leader in providing disability medical records reviews, examinations and recertifications. Mr. Kelly informed the committee that MMRO will meet all requirements in all processes in accordance with West Virginia statutes and Legislative rules. He reviewed all the services offered to CPRB such as pre-claim administrative services, clinical claim management services, medical board disability physician review, independent evaluation services and vocational assessment services. Mr. Kelly thanked CPRB for letting MMRO share their presentation and offered to answer questions. A brief

discussion was heard. Deputy Director Miller reviewed the cost proposal including all three tiers of services with the committee. She explained that the first two tiers of services are optional service offerings. Ms. Miller informed the committee that a ten to fourteen-day turnaround would be wonderful and very helpful to the members, as well as the staff.

Committee members Larry Cole and Michael Corsaro both expressed the importance in making sure all security issues are covered. A discussion was heard reviewing personally identifiable information (PII). Mr. Corsaro informed the committee on several ways to protect the members PII and informed the committee that CPRB needs to know what kind of Cyber Security Liability Insurance Policy that they will provide in the event of a data breach. Mr. Corsaro mentioned that this is very important to know the security compliance and requested a copy of MMRO's SOC 2 report, penetration test results, FIPS-140-2 and cyber security coverage. Ms. Miller informed the committee that she will get the answers to these questions and have them ready to review prior to the next Disability meeting on May 13, 2024. MMRO's cost proposal is as follows:

Pre-claim administrative Services (optional) - \$1,750 per month based on 90 claims/ mth

Clinical Claim Management Services (optional) - \$415 per claim

Medical Board Review Services:

New Disability Claim - \$745 per claim

Recertifications - \$745 per claim

Appeal Reviews - \$845 per claim

Ms. Miller thanked MMRO for explaining everything to the Committee and the staff at CPRB.

MMRO exited meeting.

Discussion between Ms. Miller and Committee members occurred regarding MMRO's proposal of medical record reviews, difficulty of current Independent Medical Exam (IME) process, security of members records and consistency for all members.

Chairman Todd Murray stated that he would entertain a motion to obtain a proposed contract for the next Disability Review Committee meeting.

Mr. Barker made a motion for staff to obtain a proposed contract to bring before the Disability Committee at the next Meeting. The motion was seconded by Mr. Corsaro. The motion was adopted.

Item #3: Old Business

Chairman Murray inquired if there is any old business. None was heard.

Item #4: New Business

Chairman Murray inquired if there is any new business. None was heard.


Adjournment

Chairman Murray stated he would entertain a motion to adjourn the meeting.

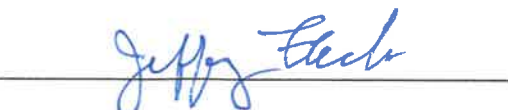
Bill Barker made a motion to adjourn. Larry Cole seconded the motion. The motion was adopted.

The meeting was adjourned at 3:08 p.m.

Respectfully submitted,



D. Todd Murray, Chairman



Jeffrey Fleck, Executive Director